



About the hotel

Can I extend my hotel stay on the Young Living rate?

Yes. Members attending can receive pre and post event discounts on accommodation. This offer is subject to availability. Please call the hotel directly to make your additional accommodation requests outside of our event dates (2nd and 3rd October 2015) and quote YL to book at the discounted rate.

Can you book additional days at the hotel for me?

- Unfortunately, this is not possible. Please contact the hotel direct and mention that you already have a room booked through Young Living and would like to extend your stay.

How does my hotel registration work?

- If you have purchased the Deluxe for 2 or the Deluxe for 1 package, we will send you your personal registration link within two weeks of purchasing. Once you have received it, please fill out the form with all required information.

At the event

Are kids welcome to attend and will there be a crèche?

- Children are welcome, but there will not be a crèche. Looking after the children is the parents' responsibility.

Will there be a shop and product expo?

- Yes, there will be both a shop and an expo.

Will there be translations?

- All presentations and workshops will be interpreted into **English, German, Swedish, Spanish, Dutch, Lithuanian, Russian and Finnish**. Interpretation into additional languages will be automatically arranged if requested by more than **30 attendees** by language. Please indicate your preferred language when purchasing your ticket. More information to follow soon!

Will there be new product launches?

- Yes, we will launch some exciting new products at the event.

Who are the guest speakers?

- Please check our [website](#) and newsletters for regular updates.

What is the agenda?

- Please check our [website](#) and newsletters for regular updates.

Will we be able to purchase printed materials and books from Life Science Publishing?

- Yes, LSP will have a booth in the expo area.

Will we be able to purchase promotional items such as banners etc.?

- To be confirmed.

About the tickets

Does the Deluxe for 2 package include two delegate bags?

- Yes, all items included in the Deluxe for 2 package (delegate bag, lunch, etc.) are for 2 people.

Is ticket Plus for just one person?

- Yes.

Can we buy group tickets on promotion, e.g. for a group of 10?

- No, this option is not available.

Are the tickets available on Essential Rewards (Autoship)?

- No. Due to planning purposes, the tickets can only be purchased with a Standard order. No additional costs apply. Please use one of the following codes:

Deluxe for two: Code 1024908 (Price (incl. VAT): £460 €550 SEK4470)

Deluxe for one: Code 1025508 (Price (incl. VAT): £310 €375 SEK3250)

Plus: Code 1025408 (Price (incl. VAT): £140 €169 SEK1470)

When and how will the tickets be sent?

- Your personalised ticket(s) will be mailed to the purchaser's address from 1st August. Should you register after the 14th September, you will have to collect your personalised ticket at the box office on the day.

Other

Is there a deadline for registration?

- There is no deadline as such, but should you register after the 14th September, you will have to collect your personalised ticket at the box office on the day. Please note that the event might also sell out before the actual date.

What other info is there?

- Please check our [website](#) and newsletters for regular updates.

What is the refund policy?

- There will be no refunds after 14th September. For more information please contact europenevents@youngliving.com.